

# ANNUAL REPORT

## CEO STATEMENT



The 2023/24 Fiscal Year came with steep challenges. Due to expiring appropriations and programs, we knew we'd lose approximately \$750,000 in government funding.


Facing these challenges might have been daunting had it not been for the generosity of our donors, advanced planning by our management team, and the tenacity of our medical and administrative staff. Together, we turned this challenge into impressive budgetary and patient care accomplishments.

Last fiscal year, we invested in expanding our services and bringing on additional staff; we now see a return on that investment. Our numbers continue to climb with new and existing patients scheduling appointments to take advantage of these new services.

We also thoroughly examined the impacts of joining an Independent Physicians Association (IPA). We selected Providence Affiliated Physicians, Mission. For the first time in our history, the Clinic will enjoy the many benefits of belonging to an established IPA. We're excited to activate this opportunity in early 2025. Joining this particular IPA helps manage risk and costs; but, much more importantly, it works for our patients by providing access to over 30 medical services and procedures.

I'm grateful for the perspective offered by my dual leadership roles. As Chief Medical Director, I'm inspired by my fellow providers and the patients we care for every day. As CEO, I'm proud to serve alongside our management team and board of directors. Together, we face the immediate challenges of caring for the health of our community while we plan for a promising future.

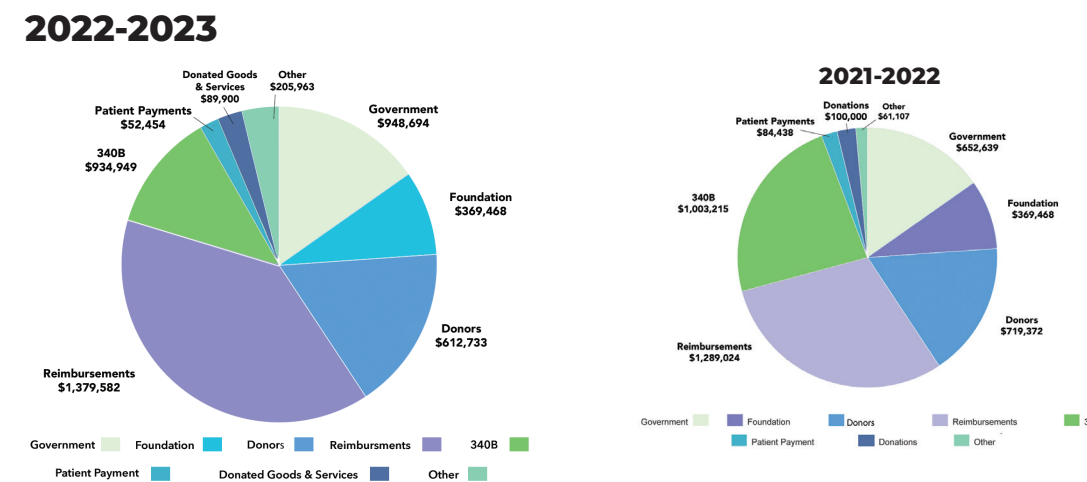
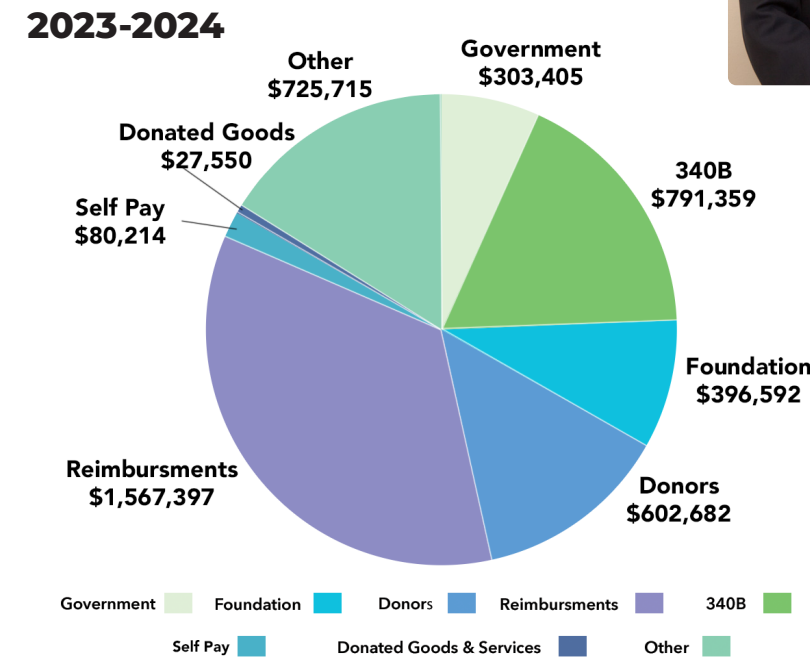
With gratitude and best wishes,

  
 Jorge Rubal, M.D., M.B.A.  
 CEO/CMO

## FINANCIAL HEALTH

"I'm proud to report that the financial health of the Clinic remains robust, despite fluctuations in the economy and deep cuts in government funding. Our financial strategies continue to position the Clinic for successful expansion as we rise to meet the health needs of our community."

Patrick Wood, CFO



## PATIENT HEALTH

"For 54 years, we've opened our doors to everyone, regardless of their ability to pay. During the 2023/24 fiscal year, we served 2,491 patients and provided 9,195 patient visits. We're committed to increasing efficiencies that allow comfortable growth while optimizing our patients' experience."

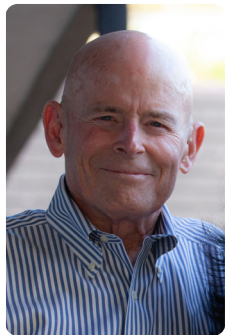
Adriana Nieto-Sayegh, MSN, RN  
 COO



## PROMISING FUTURE

"During the last quarter of FY 23/24, we began to lay the groundwork for our Board of Directors' strategic planning session, which occurs every three years. It's a serious process that includes evaluating the Clinic's quality of care and financial performance. Three years ago, our board approved a set of ambitious goals that we achieved, most notably the total renovation of our facility and the addition of new staff needed to expand our services. Our board has adopted the overarching goal of building a thriving community clinic. The Clinic's track record of success informs me that we'll achieve our new three-year objectives to ratchet up internal efficiencies and public access to excellent medical care."

John Link  
 President, Board of Directors

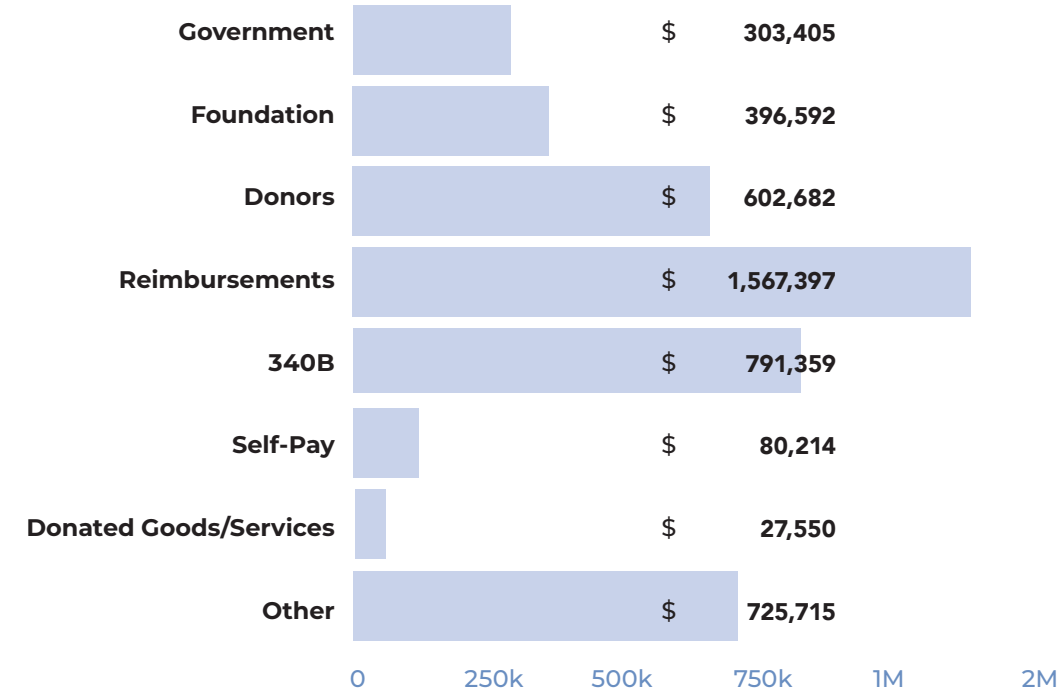


# INCOME & EXPENSES

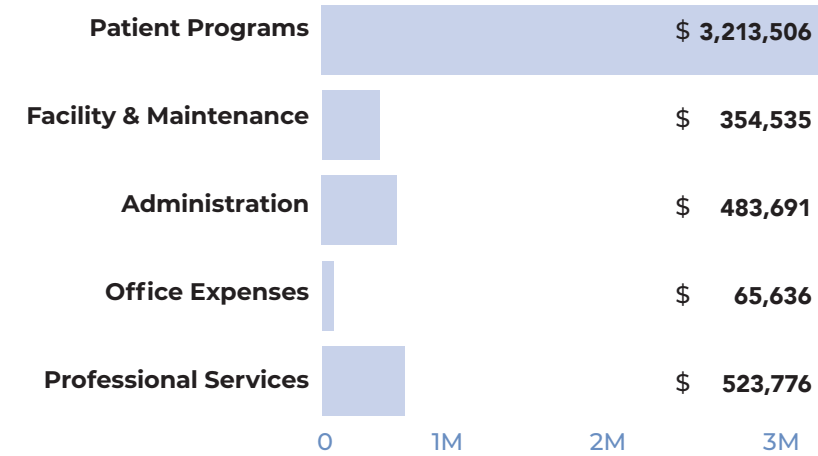
REPORT YEAR

FY 2023-2024

## INCOME



## EXPENSES



## MISSION STATEMENT

*The mission of the Laguna Beach Community Clinic is to offer excellent medical care, regardless of the patient's ability to pay.*

## BOARD OF DIRECTORS

**President:** John Link Jr.

**Treasurer:** Daniel Haspert, MD

**Secretary:** Monica Silva-McCusker

Janet Chance, MD

Roya Cole

Edward Lucero

Lidia Mandala

Zachary Martin

Susan Neely

## CONTACT US

362 Third Street • Laguna Beach, CA 92651 • (949) 494-0761  
[lbclinic.org](http://lbclinic.org)

501 (c)(3) non-profit corp. Tax ID #95-2637633



**LAGUNA BEACH**  
 COMMUNITY CLINIC™



**2023-2024 ANNUAL REPORT**